symbiosys

Database Environment Management

	Co-Source	Pricing	Notes
Database Co-Source Service			
Preventative Maintenance			
Database Housekeeping & Reports	Yes	Per Server Instance	
Monitoring Database Performance	Yes	Per Server Instance	
Monitor, Investigate and Report SQL Agent Job failures	Yes	Per Server Instance	
Data File and Log File Monitoring and Management	Yes	Per Server Instance	
Integrity Checks	Yes	Per Server Instance	
Review Storage Utilization and Disk Space growth planning	Yes	Per Server Instance	
Custom SQL Alerts	Yes	Per Server Instance	
Reorganise / Rebuild Indexes as Part of Database Maintenance	Yes	Per Server Instance	
Monitor Index Fragmentation	Yes	Per Server Instance	
Configuration and Tuning of Server Parameters	Yes	Per Server Instance	
SQL Always-On	Yes	Per Server Instance	
SQL Cluster	Yes	Per Server Instance	
SQL Replication	Yes	Per Server Instance	
SQL Mirroring	Yes	Per Server Instance	
SQL Log Shipping	Yes	Per Server Instance	
Database Security Management			
Apply Database Security Best Practises	Yes	Per Server Instance	
Administer User Security and Access in Accordance with Security	Yes	Per Server Instance	
SQL Login Audit and Reporting	Yes	Per Server Instance	
Database Upgrades			
SQL Server version Upgrades	Yes	Per Server Instance	
Applying SQL Service Packs	Yes	Per Server Instance	
Applying SQL Patches	Yes	Per Server Instance	
Database Project Based Service			
Database Architecture & Design			
Environment Analysis	-	Project Based	
Data Architecture Consulting	-	Project Based	
Data Migration	-	Project Based	
Database Design and Recommendations	-	Project Based	
Database Quality Assurance	-	Project Based	
SQL Database Development			Can be included in Co-Source Package
Develop queries	-	Project Based	
T-SQL Code review	-	Project Based	
Data Analysis & Data Mining	-	Project Based	
Database Availability Solutions			
High Availability / Rapid Recovery Design	-	Project Based	
Disaster Recovery Design	-	Project Based	
Database Installations			Can be included in Co-Source Package
Stand Alone Installations	-	Project Based	
SQL Cluster Installations	-	Project Based	
SQL Always-On Installations	-	Project Based	
SQL Replication	-	Project Based	
SQL Mirroring	-	Project Based	
SQL Log Shipping	-	Project Based	
Backup Assurance and Recovery			Can be included in Co-Source Package
Backup Strategy	-	Priced based on Environment	
Backup Solution Design	-	Priced based on Environment	
Backup Management	-	Priced based on Environment	
Database Recovery Management	-	Priced based on Environment	
Emergency Support			Can be included in Co-Source Package
In-House DBA standby support	-	Priced based on Environment	
Provide 24/7 emergency support for all database related issues	-	Priced based on Environment	
Disaster Recovery Support	-	Priced based on Environment	
Database Decommissioning			Can be included in Co-Source Package
Ensure environment contains only those resources that are actually used and ensure final backups are created before databases are removed.	-	Priced based on Environment	
Business Intelligence Service			
BI Architecture & Design			
Environment Analysis	-	Project Based	
BI Architecture Consulting	-	Project Based	
Reporting Analysis	-	Project Based	
BI Development			Can be included in Co-Source Package
Reporting Development	-	Priced based on Environment	
Dashboard Development	-	Priced based on Environment	
BI Management			Can be included in Co-Source Package
ETL Process Monitoring	-	Priced based on Environment	
Data Consistency Checking	-	Priced based on Environment	